

BUSINESS-DRIVEN...|||



INN  VATIVE

PASSI  NATE



PURPOSE  RIVEN

TALENT-F  CUSED



COLLAB  RATIVE

**2014** REPORT TO THE COMMUNITY  
Southwest Florida Workforce Development Board, Inc.

# ABOUT US

## Who are we?

**The Southwest Florida Workforce Development Board, Inc., d.b.a. CareerSource Southwest Florida, serves the workforce development initiatives in the five-county region of Charlotte, Collier, Glades, Hendry, and Lee.**

- Workforce development boards are tasked with administering state and federal funding designated for employment and training services for individuals and new or expanding businesses.
- Workforce board members represent a balance among private sector businesses (51 percent), organized labor, and public institutions, including government, education, and community services.

Our board is a true partnership between business, labor, education, community, and government services.

## What do we do?

CareerSource Southwest Florida delivers a variety of employment and training programs through a network of full-service One-Stop Career Centers in Port Charlotte, Immokalee, Naples, Clewiston, and Fort Myers with satellite offices in Cape Coral and LaBelle.

- CareerSource Southwest Florida is a work-first initiative, which means getting someone a job is the first and main priority. Sometimes all that is necessary is a job lead, an updated résumé, or access to computers to search for jobs.
- On occasion, occupational skills training may be necessary to obtain employment, but all the programs have the specific goal of getting people back to work.
- At the centers, individuals can take advantage of employability skills workshops designed to assist them in returning to, or competitively remaining in, the workforce.

## How do we do it?

Businesses can take advantage of the no-cost services available by posting job openings, and allowing Career Development Professionals to screen and refer potential candidates.

- Internships allow individuals who have completed occupational skills training to acquire work experience through a three-month program.
- On-the-job Training (OJT) allows eligible candidates not fully qualified for an open position to be trained by the employer, on-the-job, for which the employer receives reimbursement for training costs, providing an excellent opportunity for business expansion.

Career Development Professionals at CareerSource Southwest Florida assist individuals and businesses in identifying cost-saving employment programs that can provide tax credits, employee bonding, on-the-job training, skill gap education, and more. Our career center locations and contact information, as well as an overview of our services and programs, can be found at [www.careersourcesouthwestflorida.com](http://www.careersourcesouthwestflorida.com).

# TABLE OF CONTENTS

About Us	2
Letter from the Chairman	4
Message from the Executive Director	5
Success Stories	
Destination Graduation	6
Elaine	7
Julio and Juan Carlos	8
Discovery Village and The Terraces	9
Israel	10
Smart Companies and Kahn Design	11
Sharrise	12
Services Provided & Labor Market Information	13
The Alliance of Educational Leaders	14
Board of Directors	15



9530 Marketplace Road, Suite 104  
Fort Myers, FL 33912  
(239) 225-2500

## MISSION

Our mission is to initiate and support effective strategies through collaboration with business, education, and social services to facilitate the development of programs and activities that reduce dependency, encourage personal growth, and provide economic benefits to individuals, businesses, and communities of Southwest Florida.

## SPECIAL RECOGNITION

On March 12, 2014 the Board of Directors recognized staff with 20 or more years of loyal and dedicated service to the Southwest Florida Workforce Development Board. This type of dedication and loyalty proves the strength of our organization, the services we provide to the community, the staff who assist the customers daily, and the leadership guiding them every step of the way.

STAFF MEMBER	JOB TITLE	YEARS OF SERVICE
John Tippins	Programs Analyst	31
Priscille Chagnon	Deputy Director	30
Rebecca Meeler	Career Development Representative	29
Joe Paterno	Executive Director	29
Mary Anne Zurn	Planning & Grants Director	29
Carmen Woywod	Programs Director	27
Amy Furlow	Career Development Representative	24
April White	Career Development Representative	23
Robin Roleson	Career Development Representative	22
Vicki Kaylor	Help Desk Manager	21
Tracy Lansberry	Deputy Director	21
Craig Helmer	Controller	20
Angie Rispoli	Career Development Representative	20
Jim Wall	Communications & Public Awareness Director	20

# LETTER

# FROM THE CHAIRMAN



This is a bumper sticker I have on my car...

If this bumper sticker is blue,  
then you are driving too fast!

This is exactly how I feel about the Southwest Florida Workforce Development Board's activities this year! Warp Speed!

Here are some of the highlights:

- The CareerSource Southwest Florida's unified rebranding effort created a seamless transition and went without a hitch.
- The Destination Graduation program successfully endured the state budget process and was awarded a \$500,000 grant to expand to additional high schools. It is being proposed as a possible statewide initiative.
- The Board has organized an ad-hoc committee to explore ways to increase awareness of the career opportunities within the construction and skilled trades industries.
- CareerSource Southwest Florida launched a first-in-the-state mobile app for job seekers.
- We provided state-of-the-art programs and initiatives to employers – one of the keys to the successful Hertz relocation.

Earlier this year the board had the pleasure of acknowledging several staff members with 20 or more years of service to workforce development right here in Southwest Florida. Over the years these individuals have been vital in developing and implementing innovative workforce programs. These professionals have positively impacted thousands of lives and helped make Southwest Florida into one of the nation's most competitive corporate destinations.

I also want to thank my fellow board members for their dedication, time and efforts, our committees for their consistent professionalism in the delivery of workforce programs, and specifically to Joe Paterno for his dedication and endless energy in developing a world-class workforce system in Southwest Florida.

Respectfully,  
Ken O'Leary  
Chairman of the  
Board of Directors



# MESSAGE

## FROM THE EXECUTIVE DIRECTOR



**It has been a very busy year,** especially with the launch of the statewide unification rebranding initiative. The new brand, CareerSource Florida, is a statewide initiative designed to connect all of the state's separate workforce regions under a single, easily recognizable identity. However, the Southwest Florida Workforce Development Board, Inc. is still the legal entity responsible for our local fiscal and program oversight. It only makes sense that a business or job seeker in Naples, Jacksonville, or any other Florida location should be able to recognize a familiar brand where workforce services can be easily accessed. Throughout the state, all of the nearly 100 career centers are now branded under "CareerSource" followed by their geographic identifier.

In our case we are now **CareerSource Southwest Florida.**

Each year, we produce a "Report to the Community" to help explain some of what the Southwest Florida Workforce Development Board has accomplished. In past editions we have used graphs, charts and diagrams to illustrate our successes in a very analytical way. This year we decided to take a different approach by letting a few of our customers tell you about their experiences with the programs offered through CareerSource Southwest Florida.

I hope you enjoy reading about the experiences of your fellow Southwest Florida business colleagues and job seekers, and I would love to hear from you personally on how we might partner to assist you in growing Southwest Florida's business climate.

Respectfully,  
Joe Paterno  
Executive Director



## HIRING?

We should talk...

## JOB HUNTING?

We can help...

## Destination Graduation

Destination Graduation was designed and implemented by the Southwest Florida Workforce Development Board in 2010. Since its inception, the program has:

- Grown from two schools in Lee County to fifteen schools in all five counties of Southwest Florida.
- Achieved an astonishing 94 percent success rate.
- Changed the dynamic of students' lives, empowering them to become contributing taxpayers in our community.
- Produced a return on investment in the millions of dollars.

### By the numbers 2013-2014

- Enrolled 65 students who faced a multitude of barriers to graduation, students who were on a path to our juvenile or adult correctional system or reliance on social service subsidies.
- Graduated 61 students who are now gainfully employed, enrolled in higher educational institutions, or serving our country in the military.



Carl Burnside receiving Workforce Champion Award

**"It goes to the idea that if you help one kid, the impact and influences go beyond just the kid you are helping."**

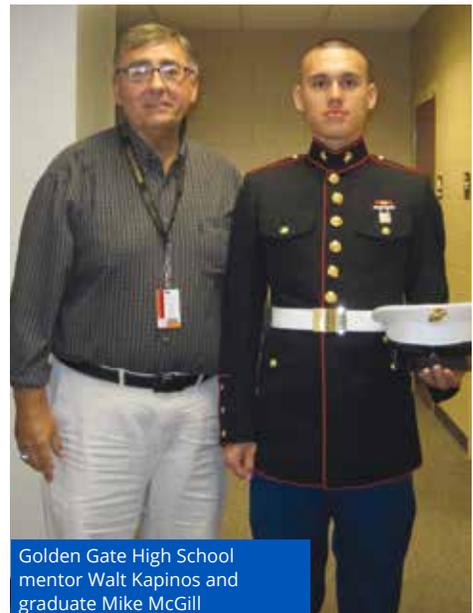
CARL BURNSIDE, PRINCIPAL  
DUNBAR HIGH SCHOOL.



Dania Maquez and Destination Graduation student Ulises Carranza

**"It was worth the investment and because of Ulises' flexibility, willingness to adapt, and strength in computers, I feel this has been a win-win for us both".**

DANIA MAQUEZ, SAFETY TEAM LEADER  
SOUTHERN GARDENS CITRUS  
PROCESSING.



Golden Gate High School mentor Walt Kapinos and graduate Mike McGill

**"Sometimes the parents have hit the end of their rope with one of their teens. We can step in and help because often the teen will listen to us when they have tuned the parent out. We look for the good, keep encouraging the student and just never give up."**

KATHRYN ROYAL, MENTOR  
CAPE CORAL HIGH SCHOOL

Note: Last year the State Legislation and the Governor approved \$500,000 to expand Destination Graduation. Destination Graduation is just one example how the Southwest Florida Workforce Development Board is working to create programs that change lives and improve the workforce of Southwest Florida and beyond.



## Elaine

Elaine decided to go back to school to become a physical therapist assistant (PTA). She had been self-employed as a massage therapist but was only working a few hours a week. She also had a part-time job working an average of 10 to 12 hours per week. Tired of odd jobs and seasonal employment, Elaine pooled all of her resources to return to school. However, as an older worker, she was now concerned that her nest egg would be gone, leaving nothing for when she decided to stop working. She visited CareerSource Southwest Florida to see if she qualified for financial assistance.

After her initial assessment, Elaine was referred to the Workforce Investment Act program for intensive services and in January 2013 was approved for PTA training. Elaine and her Career Development Representative (CDR) stayed in contact and met often to discuss her school progress. Elaine encountered some significant obstacles along the way, but was persistent and let nothing stand in her way. Elaine received straight A's throughout the program and completed her associate of science degree in physical therapy in December 2013. In January 2014, Elaine passed the state licensing exam. She was awarded a temporary PTA license but needed to practice under the direct supervision of a licensed physical therapist for at least six months.

She knocked on many doors, submitted resumes and completed interviews but was unsuccessful in securing employment due to her lack of experience. Elaine and her CDR met to discuss the possibility of an internship, the CareerSource Southwest Florida program designed to address situations such as Elaine's. They targeted different employers for internship possibilities and eventually Douglass Orthopedic & Spine Rehabilitation, Inc. agreed to participate. After completing her internship, the supervisor at Douglass Orthopedic had nothing but praise for Elaine stating, "Elaine has done exceptionally well. She has proven to be a fast learner, is always eager and has obtained all the skills necessary to be able to stand on her own as a PTA."

Elaine finds it hard to believe that in less than 18 months she has completed an A.S. degree, an internship, and secured employment as a licensed PTA with Douglass Orthopedic at a very good salary. She is grateful to have been given the opportunity to complete her education, training and the internship program that gave her the opportunity to obtain the skills and work experience necessary to become a PTA.



HIRING?

We should  
talk...

JOB  
HUNTING?

We can  
help...

**HIRING?**

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help...**

## Julio

Julio is married with two small children. He lost his job and was unable to pay his bills with the \$275.00 a week from his unemployment benefits. He was interested in the Automotive Service Technology program at Immokalee Technical Center (iTECH) and came to the Clewiston center for assistance.



Julio attended the Workforce Investment Act Orientation and was referred to a Career Development Representative to discuss his career goals. After an intensive assessment, Julio was approved for an Individual Training Account (ITA) for assistance with tuition and books. Also, one of our partners, Vocational Rehabilitation, assisted with his uniforms and the tools he needed to complete the two-year automotive program.

The United States Sugar Corporation was seeking a dependable, hardworking person for a production maintenance worker position. Julio interviewed and was hired at \$14.63 an hour. Because of his certification and training in automotive technology, Julio was recently promoted to roving operator assistant at a new pay rate of \$17.51 an hour. He thanks CareerSource Southwest Florida for being there in his time of need. He is especially thankful to his iTECH instructor, Phillip Wall, and the principal, Dorin Oxender, for their assistance and patience.

## Juan Carlos

Juan Carlos resided in LaBelle, a rural agricultural community with limited employment opportunities. He was employed by a major citrus processor as a juice control operator but lost his \$50,000-a-year job during the economic downturn. After careful thought and with limited financial resources to sustain self-sufficiency, Juan set his sights on becoming a radiologic technologist.

Juan explored his educational options with CareerSource Southwest Florida. He was approved for funding to supplement his Pell Grant. He completed the certified nursing assistant course at Immokalee Technical Center (iTECH) to fulfill the entrance requirements for the two-year Radiologic Technology Program at Florida SouthWestern State College. In addition to tuition assistance, Juan also received transportation assistance from CareerSource Southwest Florida. To support himself and his family, during semester breaks and holidays he worked as a part-time agricultural inspector earning \$7.00 an hour.

Juan successfully completed his classroom and clinical rotations in the Radiologic Technology Program, was awarded an associate of science degree in radiologic technology from Florida SouthWestern State College, and soon after passed his general radiographer exam. In July 2013, Juan was offered employment by Lee Memorial Hospital as an on-call radiologic technologist earning \$23.75 per hour. Just recently, Juan Carlos was offered permanent employment and is now earning \$26.00 an hour with full benefits. He is grateful to the caring staff at iTECH. Because of his earning potential, Juan Carlos has just become a first-time homeowner. He now has his sights set on completing a bachelor degree program in a related health occupation.



## Discovery Village at the Forum

"OMG...I realize this is not the way to start a professional thank you but it is very difficult to eliminate the emotions from the gratitude that I have for the assistance provided by CareerSource Southwest Florida.



CareerSource Southwest Florida staff assist job seekers at the Discovery Village job fair.

The Discovery Village at the Forum senior living job fair generated 1,100 applicants. The event was scheduled from 7:00 a.m. – 7:00 p.m.; fortunately, the CareerSource team arrived at 6:30 a.m. to meet and help coordinate the process. You had three people scheduled for three-hour sessions throughout the day; but, at one time, you actually had seven people working overlapping shifts because of the huge turnout. Your team's flexibility and willingness to accommodate job seekers, and us as a business partner, is what made all the difference.

Without your team's assistance, the event could have been total chaos. I truly shudder to think how we would have gotten through the day without CareerSource Southwest Florida's expertise in mass-hiring events.

We are planning another event in January, and be assured, we will be partnering again with CareerSource Southwest Florida. You are an amazing partner and I look forward to working with you again."

Elaine Kirkhoff, HR Business Partner  
Merit Resources, Inc.

HIRING?

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JOB HUNTING?

We can help...

## The Terraces at Bonita Springs

"I absolutely love it when a plan is well executed. Over a two-day period we conducted more than 600 interviews, which was exactly the springboard we needed for hiring well-qualified and talented team members.

The Terraces extended offers of full- and part-time positions to a large variety of hospitality and health care professionals. Moreover, most of the applicants reside in the Fort Myers, Estero and Bonita Springs area. We are excited to launch a marquis business in Southwest Florida, while simultaneously making a positive impact on the economy and the local job market. We simply could not have enjoyed such a high level of success without the support of the CareerSource Southwest Florida team."

Ross Dickmann, Executive Director  
The Terraces at Bonita Springs



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## Israel

Israel and his family were struggling financially and found it difficult to make ends meet. Israel had submitted many job applications, but with no success. Although he received phone calls for interviews that sounded very promising, he felt his many tattoos, especially one facial tattoo, were a barrier to landing the job. His wife was pregnant with their third child and she was also unable to find employment. The family was also experiencing transportation issues and walked to most of their appointments. After being turned down so many times for employment, they felt that their only way out was to receive cash assistance and food stamps.

The couple came to the Clewiston center in May of 2013, attended the Welfare Transition Program (WTP) overview and decided to take advantage of the program. The two-parent family was assigned a Career Development Representative (CDR) who assisted them with maintaining program compliancy and with becoming self-sufficient. During the initial assessment, Israel expressed the need to work but he did not have a high school diploma. He again expressed his concern that his many tattoos might be a barrier. The CDR told him she thought the lack of GED was actually the barrier, so Israel was referred to the Clewiston Adult School for the GED prep class in August. He took the GED test in October, and passed it on his first attempt. He was also placed with the City of Clewiston as a laborer to complete his required WTP work activity.

Israel worked very hard with the City of Clewiston while completing his work activity hours and impressed his supervisors. He applied and interviewed for three positions with the city. In February 2014, Israel became an employee of the City of Clewiston. He is currently employed as a maintenance worker and enjoys his job and his coworkers. He is excited about his future and is thankful to everyone who helped him achieve his goal, especially his supervisor, who looked beyond his tattoos and saw the hard worker and responsible citizen that he really is.

## Smart Companies

"It was an honor to have Governor Scott visit our company in April to talk about expanding manufacturing in Florida. From my perspective I think the economy is having a comeback and that we will see area businesses start to look for qualified employees. During the governor's visit I made a point to tell him what an outstanding job CareerSource Southwest Florida did to help us secure grants to upgrade our employees' skills. And, I mentioned how they help with screening applicants, which speeds up our hiring process and saves us money. I would advise any business in Southwest Florida that is hiring to first talk to the staff at CareerSource Southwest Florida. They rock!"

Brian Rist, CEO/Owner  
Smart Companies



Brian Rist, Diane Rist,  
Governor Scott, Joseph Francioni

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## Kahn Design

Kahn Design Group is a small business with five employees that caters to high-end clients throughout Southwest Florida and beyond but primarily the Naples-Marco Island market. "When I first met a representative of CareerSource Southwest Florida, I was skeptical that they could understand and accommodate our needs to hire a multi-faceted person to serve as a bookkeeper, expeditor and office manager - someone who could deal with demanding clients, difficult suppliers, and of course, be extremely professional in appearance and performance.

CareerSource Southwest Florida hit a homerun with every aspect of the hiring process. I had the pleasure of interviewing four great candidates and the even greater pleasure of offering a job to a wonderful individual. I cannot say enough about how great it was working with the staff at CareerSource Southwest Florida and how pleased we are with Karen, our new employee. Don't just take my word for it - come on in and see for yourself."

Philip Allen, Creative Director  
Kahn Design Group, Naples, FL



Karen Bosshardt, Michael Ranucci,  
Lisa Kahn, Phillip Allen

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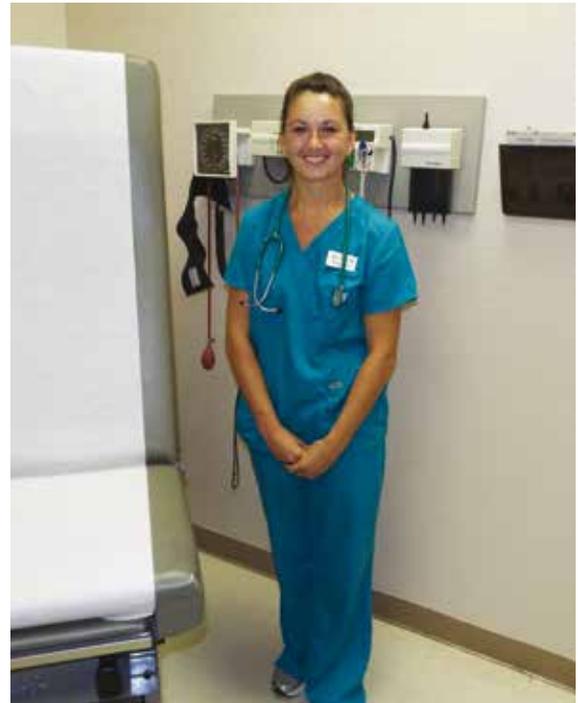
## Sharrise

After serving honorably in the U.S. Army for three years, Sharrise moved to Port Charlotte where she had family support. She had been a waitress for three years with a local restaurant, but the restaurant closed and she was unsuccessful at finding another job to support her two young children, so was forced to move in with her mother. After attending an informational session at the Port Charlotte center on the Licensed Practical Nursing (LPN) program at Charlotte Technical Center (CTC), she decided this might be the career for her.

Sharrise scored very high on her entrance tests, and on the prerequisite courses for practical nursing. Despite these accomplishments, she was not initially accepted into the nursing program because of class size limitations. Our staff encouraged her to keep trying and worked closely with the school to help her gain admission. When the school opened a second session, she was one of the first students to be accepted into the program.

Sharrise entered the LPN program at the CTC in 2012. She encountered various personal problems and family emergencies and often felt like quitting. She frequently called and spoke to her Career Development Representative (CDR) and the staff at the CTC, who offered her the encouragement that she needed. With this support, Sharrise stayed the course, completed the program, and graduated with honors.

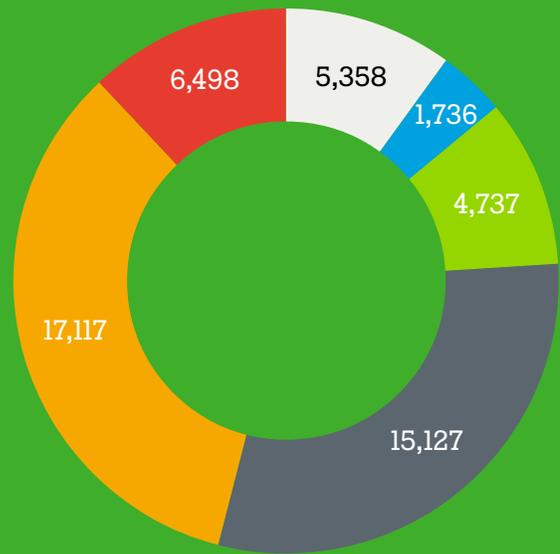
She is now working full time at Millennium Physician Group making a good wage as an LPN. She loves every second of her job, and is very thankful to CareerSource Southwest Florida for helping her get through the program and into a career that will support her family. She recently purchased a home and is very happily moving on with her life.



# SERVICES PROVIDED

July 1, 2013 - June 30, 2014

- job seekers provided pre-employment career services by staff
- job seekers provided training services
- internal job orders created
- job order position openings
- individuals provided referrals
- job order position placements



Unemployment Rates (%)	June 2014	June 2013	Change over Year
<b>Southwest Florida Region</b>	<b>6.2</b>	<b>7.8</b>	▼
Charlotte County	6.0	7.5	▼
Collier County	5.8	7.5	▼
Glades County	8.0	8.7	▼
Hendry County	10.6	13.0	▼
Lee County	6.1	7.7	▼
<b>Florida</b>	<b>6.2</b>	<b>7.7</b>	▼
<b>United States</b>	<b>6.3</b>	<b>7.8</b>	▼

Employment by Industry	June 2014	June 2013	Change	% Change
<b>Southwest Florida Combined Metropolitan Statistical Area—Total Employment</b>	<b>386,900</b>	<b>373,900</b>	<b>13,000</b>	<b>3.5</b>
Mining, Logging and Construction	33,000	30,200	2,800	9.3
Manufacturing	8,800	8,600	200	2.3
Trade, Transportation, and Utilities	80,500	79,200	1,300	1.6
Wholesale Trade	11,200	10,700	500	4.7
Retail Trade	63,000	62,600	400	0.6
Transportation, Warehousing, and Utilities	6,300	5,900	400	6.8
Information	5,200	5,000	200	4.0
Financial Activities	20,600	20,100	500	2.5
Professional and Business Services	48,900	45,500	3,400	7.5
Education and Health Services	53,000	51,500	1,500	2.9
Leisure and Hospitality	63,900	62,500	1,400	2.2
Other Services	19,500	18,500	1,000	5.4
Government	53,500	52,800	700	1.3

# THE ALLIANCE OF EDUCATIONAL LEADERS



## Southwest Florida Education Works Charlotte, Collier, Glades, Hendry and Lee Counties

### Southwest Florida's



The Alliance of Educational Leaders is a collaborative partnership with the Southwest Florida Workforce Development Board, Inc.

Founded in 1999, the Alliance of Educational Leaders is comprised of the CEOs of the regionally accredited (SACS) K-20 educational institutions in Southwest Florida

COLLEGE/UNIVERSITY	PRESIDENT	SCHOOL DISTRICT	SUPERINTENDENT
• Florida Southwestern State College	Dr. Jeffrey Allbritten	• Charlotte	Dr. Doug Whittaker
• Florida Gulf Coast University	Dr. Wilson Bradshaw	• Collier	Dr. Kamela Patton
• Hodges University	Dr. Jeanette Brock	• Glades	Mr. Scott Bass
• Barry University	Dr. Chuck Bell (Associate Dean)	• Hendry	Mr. Paul Puletti
• Keiser University	Ms. Nancy Tedros	• Lee	Dr. Nancy Graham
• Nova University	Mr. Kevin Hunter (Director)	<i>Executive Director</i>	<i>Ms. Pat Riley</i>

A unique collaboration of public and independent Pre-K-20 educational institutions, the Alliance of Educational Leaders includes the district school superintendents in Charlotte, Collier, Glades, Hendry and Lee counties, and the presidents of the colleges and universities in the same five-county area. Annually, educational opportunities continue to expand in Southwest Florida as more programs are added and delivery systems become increasingly flexible.

[www.swfleducation.com](http://www.swfleducation.com)

The Alliance of Educational Leaders' strategic plan, **One Region – One Goal: Preparing the 21st Century Workforce**, has identified four overarching goals: (1) Improve Regional Academic Performance; (2) Increase STEM Focus; (3) Strengthen Education and Business Connection; and, (4) Focus on Teacher Development. Individually and collectively, alliance members are focused on improving the future of Southwest Florida's citizens and businesses.



Superintendent Scott Bass  
2014-2015 Alliance Chair

# BOARD OF DIRECTORS



**Chairman:** Ken O'Leary  
**Vice Chairman:** Joe Wheeler  
**Treasurer:** Lewis Albert  
**Secretary:** Mike Nagle

NAME	COMPANY	COUNTY
Lewis Albert	Calusa Financial Corporation	Charlotte
Scott Bass	Alliance of Educational Leaders	Regional
Ed Bolter	Lamar Advertising	Lee
B.J. Brundage	DeAngelis Diamond Construction	Collier
Drummond Camel	Cypress Cove at Health Park Florida	Lee
Nida Eluna	Dr. Piper Center	Lee
Gregg Gillman	Hendry County EDC	Hendry
Martin Haas	Entech Computer Services	Lee
Todd Hoffman	Sunflex Wall Systems	Collier
Kim Hustad	Lee County Human Services	Lee
Mike Jackson	Jackson PR	Lee
Jim Lamb	CenturyLink	Collier
Norris Ledbetter	Non-Voting Participant Parent	Lee
Larry Litt	Teachers Association	Collier
Marilyn Massaro	Collier County Public Schools	Collier
Rick Michael	Lee County EDC	Lee
Melvin Morgan	Dunbar Improvement Association	Lee
Michael Nagle	International Brotherhood of Electrical Workers	Regional
Ken O'Leary	Paradise Gulf Corporation	Collier
Tom Patton	Charlotte County EDC	Charlotte
Aaron Stitt	Department of Children and Families	Regional
Randy Toscano	Lee Memorial Health System	Lee
Mary Watford	Division of Vocational Rehabilitation	Regional
Tony Welch	Fawcett Memorial Hospital	Charlotte
Joseph Wheeler	Wheeler Capital Partnership, LLC	Lee
Geri Yoraschek	LaBelle Plumbing Corporation	Hendry



[www.careersourcesouthwestflorida.com](http://www.careersourcesouthwestflorida.com)



## We specialize in talent.

The CareerSource Florida network of career development professionals works directly with Florida employers to align their demand for skilled talent with the needs of Floridians seeking employment and career development opportunities.



## CENTER LOCATIONS

### **Charlotte County**

1032 Tamiami Trail, Unit 9  
Port Charlotte, Florida 33953  
941-235-5900

### **Collier County**

750 South 5th Street  
Immokalee, Florida 34142  
239-658-3300

### **Collier County**

3050 Horseshoe Drive North  
Naples, Florida 34104  
239-436-4301

### **Hendry/Glades County**

215 B South Francisco Street  
Clewiston, Florida 33440  
863-983-6138

### **Hendry County**

921 Anvil Circle  
LaBelle, Florida 33935  
(Florida SouthWestern State College Campus)  
863-675-1412

### **Lee County**

1020 Cultural Park Blvd., Bldg #2  
Cape Coral, Florida 33990  
(Cape Coral City Hall)  
239-673-8591

### **Lee County**

4150 Ford Street Extension  
Fort Myers, Florida 33916  
239-931-8200  
Business Services  
239-931-8282