

SERVICE DELIVERY COMMITTEE MEETING
Southwest Florida Workforce Development Board, Inc.
September 8, 2021
2 p.m.
VIRTUAL MEETING

MINUTES

Members Present via ZOOM:

Bill Diamond
Lois Knox
Jennifer Thayer

Brian Granstra
Mike Nagle

Members Absent:

Melvin Morgan

Brian Hirsch

Guests/Interested Parties:

Tim Goodwin, Goodwill Industries - Present
Mike Jackson, Board Chairman - Zoom

Staff Present:

Barbara Short, Staff Liaison - Present

Carmen Woywod - Zoom

I. CALL TO ORDER

The meeting was called to order by Bill Diamond, Chair, via ZOOM, at 2 P.M. A verbal role call was taken and established a quorum was present.

II. APPROVAL OF MINUTES

Mike Nagle made a **motion** to approve the July 14, 2021, minutes; Jennifer Thayer seconded, and the motion was unanimously approved by the Committee.

III. COMMITTEE MONITORING

Barbara Short reviewed the PY 20-21 fourth quarter outcomes of the Indicators of Performance. The Region met or exceeded the goals of all eighteen measures. The current LWDB 24 Indicators of Performance goals were negotiated with the State for PY 20-21 and 21-22: following State negotiations with the USDOL.

The August 2021 CareerSource Florida Continuous Improvement Initiative (CIP) outcomes for CSSWF were reviewed with the Committee via the CareerSource Florida website. The goals include the Employment Rate for the 1st Quarter After Exit, Participant Training Rate and the Business Penetration Rate. Barbara navigated the website to present a comparison of the Region's outcomes for PY 20-21 and PY 19-20. At this time, all PY 20-21 CIP goals were achieved.

The Committee reviewed the DEO Employment Figures Release for July 2021. The Region's July 2021 unemployment rates have decreased in the past 12 months to 4.8% from 10.7% in July of 2020. Our Region is lower than the 5.1% Florida average and 5.7% not seasonally adjusted average of the United States.

The Southwest Florida industries demonstrating significant increases in job gains for July 2021 labor include Leisure and Hospitality; Mining, Logging and Construction; Education and Health Services; Trade, Transportation and Utilities; Professional and Business Services; Financial Activities; Other Services; Manufacturing; and Information.

IV. EVALUATION OF CENTER OPERATIONS

The revised CSSWF organizational chart was reviewed with the Committee. The re-organization of the administrative divisions from six (6) to four (4) is intended to streamline processes.

Presentations of the CSSWF PY 21-22 Center goals were provided by Center Supervisors Daniel Washington for Port Charlotte; Amanda Campos for Naples, Immokalee, and Clewiston; Carmen Woywod, Programs Director on behalf of Amy Furlow for Fort Myers. Goals highlights ranged from the collaboration with the local school district to create a GED lab within the Port Charlotte Center; quarterly employer meetings in the Naples, Immokalee, and Clewiston Centers to gather input of service need; increase job seeker knowledge of utilizing the Employ Florida system; and the Regionwide increase the enrollment of out-of-school youth participating in work-based training. The Committee asked follow-up questions regarding Center collaboration with the Communications and Business Services Divisions. The Centers responded they share information with the Communications Division for posting to the website and social media platforms; and work with the new employers Business Services brings in, as well as, match job seekers ready to employers interested in hosting a job seeker in work-based training. The Committee recommended a strategic outreach plan to include tagline to offer easy and simplified services to employers.

V. OPEN DISCUSSION

Bill Diamond complimented the Center Supervisors for a great Center discussion and great goal particularly regarding the youth services.

Mike Jackson indicated he was very proud of what the Centers are doing, and it is a very professional approach to strategize goals and monitor the outcomes.

Bill Diamond mentioned during the upcoming November 2021 committee meeting, we will need to discuss the selection of a new Committee Chair.

VI. ADJOURNMENT

The meeting adjourned at 3:30 P.M.