

SERVICE DELIVERY COMMITTEE MEETING
Southwest Florida Workforce Development Board, Inc.
January 13, 2021
2 p.m.
VIRTUAL MEETING

MINUTES

Members Present:

Bill Diamond via ZOOM
Brian Hirsch via ZOOM
Mike Nagle via ZOOM

Brian Granstra via ZOOM
Lois Knox via ZOOM
Jennifer Thayer via ZOOM

Members Absent:

Melvin Morgan

Gerri Yoraschek

Guests/Interested Parties:

Staff Present:

Barbara Short, Staff Liaison via ZOOM
Suseth Cunningham via ZOOM
Robin Roleson via ZOOM

Amanda Campos via ZOOM
Amy Furlow via ZOOM
Carmen Woywod via Zoom

I. CALL TO ORDER

The meeting was called to order via ZOOM by Chair, Bill Diamond, at 2:01 p.m.

II. APPROVAL OF MINUTES

Brian Hirsch made a **motion** to approve the September 9, 2020, minutes; Mike Nagle seconded, and the motion was unanimously approved by the Committee.

III. COMMITTEE MONITORING

Barbara Short shared during the month of March 2020, Governor DeSantis waived the work registration and job search requirements for the Re-Employment Assistance (RA) claimants, Welfare Transition Program (WTP) and Supplemental Nutrition Program (SNAP). The work registration waivers remain in place and have resulted in some unique trends of program referral and enrollment.

She also reviewed with the Committee the Program Summary Reports displaying the trends and outcomes of Wagner-Peyser (WP), Workforce Innovation and Opportunity Act (WIOA), period to include the first quarter starting July 1 and second quarter ending December 31 of the Program Years (PY) of 19-20 and 20-21. The number of WP job seekers served decreased from 5,043 for the PYTD 19-20 to 1,818 for the PYTD 20-21. However, the ratio of the WP job seekers exiting Wagner-Peyser increased from 49% for

the PYTD of 19-20 to 72% for the PYTD of 20-21. The number of employers served increased from 653 for the PYTD 19-20 to 741 for the PYTD of 20-21. Since the onset of the COVID-19 National Health Emergency, Career Source Southwest Florida has a virtual platform to provide employer service and hiring events. The job orders placed in Employ Florida (EF) has decreased from 6,155 in PYTD 19-20 to 5,041 for PYTD 20-21. The number of available positions open in EF decreased from 14,994 for the PYTD of 19-20 to 13,535 for the PYTD of 20-21. The WIOA enrollments have decreased from 1,750 for the PYTD of 19-20 to 1,156 for the PYTD of 20-21. The WIOA enrollees exiting the program with employment for the PYTD period of 19-20 totaled 1,391. The PYTD period of 20-21 displayed 397 exits with employment, due to numerous enrollees are still in training.

The Program Summary Report for WTP an SNAP included a review of the referrals received from DCF for the period of February 2020 (the last full report month preceding the Governor's participation waiver) through the end of December 2020.

The WTP referrals increased from 415 in February 2020 to 906 in December 2020. The highest WTP case count was 1,919 for the month of May 2020. The SNAP referrals increased from 228 in February 2020 to 6327 as of December 2020. The SNAP case count swelled to 9,062 to June 2020.

Barbara also reviewed the PY 20-21 first quarter outcomes of the Indicators of Performance. All measures were met except for the Youth Credential Attainment. The Youth Credential Attainment requirements will be reviewed with staff at the upcoming Program's Division meeting.

The Florida and Southwest Florida Employment Data Release for November 2020 was reviewed and discussed. The Employment data reports were reviewed. unemployment rate in the CareerSource Southwest Florida region (Charlotte, Collier, Glades, Hendry, and Lee counties) was 5.4 percent in November 2020. This rate was 2.5 percentage point higher than the region's year ago rate of 2.9 percent. In the CareerSource Southwest Florida services area experienced industries gaining in jobs over the year included professional and business services (+2,600 jobs); mining, logging, and construction (+2,400 jobs); and manufacturing (+100 jobs). The industries experiencing decreases included leisure and hospitality (-12,100 jobs); government (-4,000 jobs); trade, transportation, and utilities (-3,900 jobs); educational and health services (-900 jobs); financial activities (-600 jobs); information (-500 jobs); and other services (-200 jobs) industries lost jobs over the year.

The November 2020 and 2019 Unemployment Rates (not seasonally adjusted) for the counties served by CareerSource Southwest Florida are displayed below:

Charlotte:	5.4% - Nov 2020;	3.3% - Nov 2019
Collier:	4.9% - Nov 2020;	2.8% - Nov 2019
Glades:	4.7% - Nov 2020;	3.5% - Nov 2019
Hendry:	6.9% - Nov 2020;	5.2% - Nov 2019
Lee:	5.7% - Nov 2020;	2.8% - Nov 2019

The Committee discussed the information provided in the reports and reflected upon the difficulty employers are having in recruiting candidates for job openings. Jennifer Thayer requested more information of the occupations included in the Employment Data Release industry category of Education and Healthcare.

IV. EVALUATION OF CENTER OPERATIONS

The CareerSource Southwest Florida Center Supervisors, Robin Roleson, Amy Furlow, Amanda Campos, and Suseth Cunningham provided an overview to the Committee of how employment and training services are safely being delivered to job seekers and employers during the COVID-19 National Health Emergency. Safety Protocols were developed and implemented to guide center teams when staff are required to quarantine, teleworking, virtual service delivery and Personal Protective Equipment (PPE) to include touchless thermometers, cleanser, hand sanitizer, gloves, and facial masks. PPE has been provided by the CareerSource Southwest Florida administrative office, County Health Departments, and local partners. Updates in technology and website design has allowed center staff to continue to be a relevant provider of employment and training services to employers and job seekers while practicing safety protocols.

Brian Granstra complemented the Center Supervisors for doing a great job of applying the safety protocols.

V. OPEN DISCUSSION

No items discussed.

VI. ADJOURNMENT

The meeting adjourned at 2:57 P.M.