

SERVICE DELIVERY COMMITTEE MEETING
Southwest Florida Workforce Development Board, Inc.
January 12, 2022
2 p.m.
VIRTUAL and ON-SITE MEETING

MINUTES

Members Present via TEAMS:

Brian Granstra
Lois Knox
Jennifer Thayer

Brian Hirsch
Mike Nagle - PRESENT

Members Absent:

Guests/Interested Parties:

Staff Present:

Barbara Short, Staff Liaison – PRESENT

I. CALL TO ORDER

The meeting was called to order by Chair, Mike Nagle, at 2:02 P.M. A verbal role call was taken and established a quorum was present.

II. APPROVAL OF MINUTES

Jennifer Thayer made a **motion** to approve the September 8, 2021, minutes; Brian Granstra seconded, and the motion was unanimously approved by the Committee.

III. COMMITTEE MONITORING

Barbara Short shared the Program Summary Reports with the Committee. The Program Summary Reports provided a snapshot of the job seeker and employer trends of the first quarter of PY 19-20, 20-21 and 21-22. The data for PY 19-20 was included as service delivery was not significantly impacted by the COVID-19 National Healthcare Emergency as the subsequent PY of 20-21 and 21-22. As we have a high number of available job openings compared to the available job seekers enrolled, the Committee inquired if there is a way to identify the occupations with the greatest need of qualified candidates. The Liaison indicated the data can be provided at the next Committee meeting. The Program Summary Reports prepared for the March 9, 2022, Committee meeting will contain the PYTD data to the end on the 2nd Quarter of PY 21-22 comparing it to the same period of PY 20-21.

The Committee reviewed the updated Indicators of Performance outcomes. All indicators were met for the 1st Quarter of PY 2021-2022 except for the WIOA Adult Employed the 4th Quarter after exit can be contributed to the business closures and temporary layoffs that occurred in the spring and summer of 2020; and the Wagner-Peyser Employed 2nd Quarter after exit which can be contributed to the end of the agricultural farm season ending May 2021.

The November 2021 update of the CareerSource Florida Continuous Improvement Initiative (CIP) outcomes for CSSWF were reviewed with the Committee via the CareerSource Florida website. The goals include the Employment Rate for the 1st Quarter After Exit, Participant Training Rate, and the Business Penetration Rate. All reported outcomes demonstrated CSSWF met all goals.

The Committee reviewed the DEO Employment Figures Release for November 2021. The Region's November 2021 unemployment rates have decreased in the past 12 months to 3.4% from 4.1% in November 2020. There were 22,307 unemployed residents in the Region in November 2021.

The Southwest Florida industries demonstrating significant increases in job gains for November 2021 from a year ago include Leisure and hospitality; trade and transportation, utilities; education and health services; professional and business services; mining, logging, and construction; financial activities; manufacturing; other services; and government.

IV. EVALUATION OF CENTER OPERATIONS

Barbara Short provided a brief description of the Unite Us partner to partner referral network. The Unite Us network offers CSSWF the ability to track referrals from Southwest Florida network partners and our referrals to non-network partners. At this time, we have registered with the network. An update of implementation progress will be provided by staff at the March 9, 2022, Committee meeting.

V. OPEN DISCUSSION

N/A

VI. ADJOURNMENT

The meeting adjourned at 3:04 P.M.